

PRISMVOICE



HOSTED PBX/PHONE SYSTEM

Moving to our hosted PBX can instantly save you money, increase employee productivity, and improve customer service. With our hosted PBX, you get the most advanced features available and you are guaranteed that you never have to worry about technology obsolescence or paying for upgrades in the future.

FLEXIBLE & SCALABLE

You pay only for the capacity that you need. As your business grows, you can quickly and easily add additional trunks, users, and extensions. If your business is seasonal, you can reduce capacity just as easily during the off-season.

SAVE MONEY

Save 50% or more on your monthly phone bill and up to 90% in deployment costs compared to traditional phone systems.

RELIABLE

Our Hosted PBX/Phone Service is delivered using a geographically redundant infrastructure. We currently have nodes in industry-leading colocation facilities in New York, Las Vegas, and Dallas. Our seamless failover using active-active application servers, combined with our network architecture, guarantees the highest uptime levels possible.

PERSONALIZED CUSTOMER SERVICE & NO HEADACHES

Your phone system is the life-blood of your business. We understand that outsourcing this important function can be scary. But we are local business people, just like you. We know that our best asset is the

relationship that our people will have with you. No runaround, no giant call center to call when you need help.

WE SET IT UP FOR YOU

No Do-It-Yourself Setup. We work with you, step-by-step, to make sure that your new phone system is properly set-up on the first try. If needed, we can send someone to do the complete installation and setup for you.

EASY TO MANAGE

You can make many changes to the phone system through our online portal. Don't want to make them yourself, no problem. Call us, tell us what you want, and we will do it for you.

STRAIGHT FORWARD BILLING

No surprises and an easy to understand monthly invoice. Have questions, call us. It's that simple.

ALL THE BASIC FEATURES YOU EXPECT

- Local, long distance, and international calling
- Keep your existing phone numbers
- Automated attendant
- Customized music-on-hold
- Extensions or DIDS on a per-user basis
- Employee directory
- Voicemail
- Message waiting lights
- Do not disturb
- Ring groups
- Conferencing

ADVANCED & POWERFUL FEATURES TO DRIVE YOUR BUSINESS

- Call routing to mobile phones
- Voicemail-to-email
- Voicemail transcription
- Call recording
- Call center functionality
- User dashboard and softphone support
- Operator console
- Mobile application that makes any mobile device a true PBX extension
- Fax support from traditional fax machines, desktops, or mobile phones
- Business SMS